

# Embroidery Policy

We take pleasure in personalizing any merchandise in Bella Garden that is embroidery worthy. It is the customer's responsibility to inspect merchandise before usage and washing to ensure it is in good condition as ordered. Without exception Bella Garden will not assume responsibility after merchandise has been used or washed. Furthermore, once the customer has examined and approved sewn out merchandise, the sale is determined to be complete.

## RETURN POLICY

Personalized items are not returnable, except in the case of an error on the part of Bella Garden or defective goods. Any error or return requests must be made within 10 days of receipt of merchandise. All merchandise must be returned in original condition. We cannot credit shipping and/or handling. Please call or email prior to returning an item.

## CORRECTIONS OR CHANGES:

Any changes on an order already in progress may be made depending on the status of the order. The customer agrees to compensate Bella Garden for all relevant costs, if any, and allow for additional production time.

**PAYMENT TERMS: Embroidery must be paid in full at time of purchase.**

VISA, MASTER CARD, AMERICAN EXPRESS & DISCOVER cards are accepted

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## Completed Job

Approved \_\_\_\_\_ Date \_\_\_\_\_

Signature

Bella Garden \_\_\_\_\_ Date \_\_\_\_\_

Signature



**Publix Fishhawk Shopping Center**  
**5664 Fishhawk Crossing Blvd**  
**Lithia, FL 33547**  
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